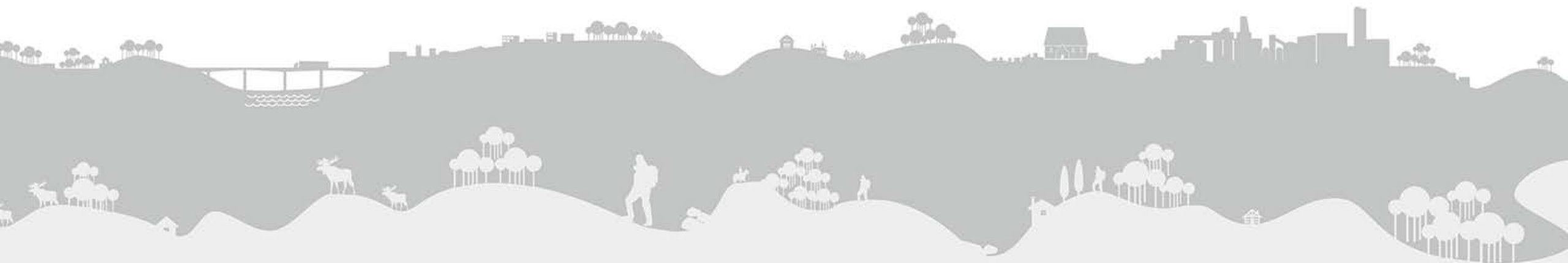


INDIVIDUAL TAXPAYER'S TAXATION 2022:

# TAX MADE FOR YOU





The Tax Administration provides taxpayers with their:

- tax percentage rate
- pre-filled tax return

CHECK DATA



**Data is ok**

→ Taxpayer does not need to do anything



Taxpayer wants to change their personal data

→ **Changes are made in MyTax**

**For most tax-related matters, taxpayers  
do not have to contact the Tax  
Administration in person.**

## TAX CARD

- At the turn of the year, taxpayers receive notification of the percentage rate of their tax at source. The notification can also be emailed to the taxpayer from Suomi.fi.
- The taxpayer's employer can request that the tax percentage information be sent directly from the Tax Administration. In such a case, the taxpayer does not need to do anything, unless they want to amend their details.
- If necessary, the taxpayer will amend their data using the MyTax service.

## TAX RETURN FORM

- In the spring, the Tax Administration will notify taxpayers by email that their taxation data is ready for checking in MyTax.
- In MyTax, taxpayers can view their data (e.g. payment due dates), amend or add data and pay their back taxes. Taxpayers can also choose to pay their back taxes with an e-invoice through online banking.
- If the Tax Administration needs more information to administer the tax, it will send the taxpayer a notification of a received message when a request for further information is sent to MyTax.



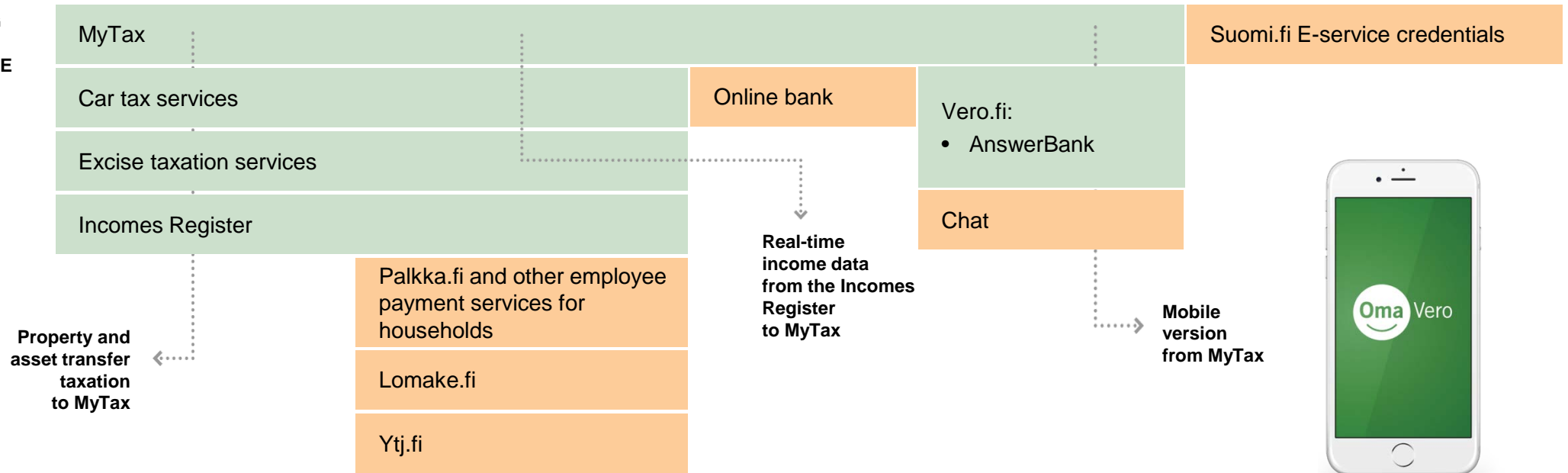
I WANT TO	Find out	Do	Pay	Ask	Authorise
	<ul style="list-style-type: none"> <li>• Payment or refund?</li> <li>• When do I need to file the return?</li> <li>• When do I need to pay?</li> <li>• Is my taxation data correct?</li> </ul>	<ul style="list-style-type: none"> <li>• Amend my taxation data</li> <li>• Notify about missing data</li> <li>• Apply for tax card</li> <li>• Send an application</li> </ul>	<ul style="list-style-type: none"> <li>• Now</li> <li>• On the due date</li> <li>• With a payment plan</li> </ul>	<ul style="list-style-type: none"> <li>• What does this mean?</li> <li>• What should I do?</li> <li>• How do I get it right?</li> <li>• How is an activity taxed?</li> </ul>	<ul style="list-style-type: none"> <li>• An individual to act on my behalf</li> <li>• A business to act on my behalf</li> <li>• I will act on behalf of someone else</li> </ul>
USE THIS SERVICE	Tax card online		Online bank	Chat	
	Tax return online			Vero.fi:	
	Online property data (in Finnish and in Swedish)				<ul style="list-style-type: none"> <li>• My question</li> <li>• AnswerBank</li> </ul>
	Gift tax in MyTax				
	Car tax services				
	Excise taxation services				
			Palkka.fi		
		Lomake.fi			
		Ytj.fi			

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USING THIS SERVICE	MyTax				E-service credentials on Suomi.fi
	Online property data (in Finnish and in Swedish)		Online bank	Vero.fi: • AnswerBank	
	Car tax services				
	Excise taxation services			Chat	
	Incomes Register				
		Palkka.fi and other employee payment services for households			
		Lomake.fi			
		Ytj.fi			
	Taxation decisions and customer service history to MyTax				Requests for further information and messages to MyTax and emails and other notifications of received messages to taxpayer

E-service credentials deployed

I WANT TO	Find out	Do	Pay	Ask	Authorise
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USING THIS SERVICE





I WANT TO	Find out	Do	Pay	Ask	Authorise
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<b>USING THIS SERVICE</b>	MyTax				Suomi.fi E-service credentials
	Incomes Register		Online bank	Vero.fi	
	Inheritance, car and excise taxation to MyTax		Palkka.fi and other employee payment services for households	Chat	
Ytj.fi					
Third-party service providers for managing taxation.					
Interfaces for individual income taxation					

# Electronic services for individual and business taxpayers – **future developments**



Electronic services for individual and business taxpayers – **future developments**



### HELP WITH MANAGING TAXATION

- Electronic message exchange
- Tax calculators
- Personalised tax calendar and reminders
- Chatbot

### CUSTOMER SERVICE

- National solution for roles and credentials
- Real-time effectiveness of the Incomes Register
- 'Single point of access' principle
- MyTax
- Electronic payments
- New service interfaces
- National service channel

### VIEWING TAXATION DATA

- Electronic disclosure of information
- Advanced services for tax recipients
- Statistical services
- Taxation MyData